

# Key Contact Information

## BASF Customer Information Hotline

Call 1-877-622-7222, M-F, 8am to 5pm, CST or email [info@askbasf.com](mailto:info@askbasf.com).

## Ordering & Delivery

Call or email Customer Service:

### Liberty®, Rely®

| Email: <a href="mailto:customerservice_us@agriculture.basf-se.com">customerservice_us@agriculture.basf-se.com</a> |  | 1-800-551-2767 |              |
|---|--|----------------|--------------|
| CSR Name  | New BASF email address   | Office Phone   | Cell Phone   |
| Isabelle Britt  | <a href="mailto:isabelle.britt@agriculture.basf-se.com">isabelle.britt@agriculture.basf-se.com</a> | 984-287-2869   | 919-437-1363 |
| Nikki King  | <a href="mailto:nikki.king@agriculture.basf-se.com">nikki.king@agriculture.basf-se.com</a>         | 984-287-2888   | 919-812-0035 |
| Cap Latta   | <a href="mailto:cap.latta@agriculture.basf-se.com">cap.latta@agriculture.basf-se.com</a>           | 984-287-2892   | 919-624-4042 |

### ILeVO®

| Email: <a href="mailto:APN_WorldAccount@basf.com">APN_WorldAccount@basf.com</a> |  | 1-800-551-2767 |              |
|---|--|----------------|--------------|
| CSR Name  | New BASF email address   | Office Phone   | Cell Phone   |
| Tim Bayles  | <a href="mailto:timothy.bayles@basf.com">timothy.bayles@basf.com</a>       | 919-547-2097   | N/A          |
| Larry Bethae  | <a href="mailto:apn_worldaccount@basf.com">apn_worldaccount@basf.com</a> * | 919-425-5004   | 919-530-0689 |
| LaWanda McBride   | <a href="mailto:lawanda.mcbride@basf.com">lawanda.mcbride@basf.com</a>     | 919-547-2190   | N/A          |

### Seed

| Email: <a href="mailto:customerservice_us_seeds@agro.basf-se.com">customerservice_us_seeds@agro.basf-se.com</a> |  | 1-800-844-7627 |              |
|---|--|----------------|--------------|
| CSR Name  | New BASF email address   | Office Phone   | Cell Phone   |
| Danene Browne   | <a href="mailto:danene.brown@agro.basf-se.com">danene.brown@agro.basf-se.com</a>           | 984-287-2741   | 910-549-7217 |
| Mandy Chamberlain   | <a href="mailto:mandy.chamberlain@agro.basf-se.com">mandy.chamberlain@agro.basf-se.com</a> | 984-287-2746   | 919-475-4152 |
| Coy Christiansen  | <a href="mailto:coy.christiansen@agro.basf-se.com">coy.christiansen@agro.basf-se.com</a>   | 919-475-2160   | 919-475-2160 |
| Scott Griffie   | <a href="mailto:scott.griffie@agro.basf-se.com">scott.griffie@agro.basf-se.com</a>         | 870-946-2087   | 870-344-2701 |
| Jackie Landgrebe  | <a href="mailto:jackie.landgrebe@agro.basf-se.com">jackie.landgrebe@agro.basf-se.com</a>   | 636-257-9011   | 636-787-0514 |
| Nicole McGrath  | <a href="mailto:nicole.mcgrath@agro.basf-se.com">nicole.mcgrath@agro.basf-se.com</a>       | 984-287-2897   | 919-695-5596 |
| Felicia Waller  | <a href="mailto:felicia.waller@agro.basf-se.com">felicia.waller@agro.basf-se.com</a>       | 984-287-2828   | 984-227-3375 |

## Invoicing/Paying

Call or email Customer Service.



## Product Service

Please contact your local BASF Authorized Retailer or BASF sales representative. You can find your local rep by visiting the rep finder tool at [agriculture.basf.com/us/en/Crop-Protection/Grow-with-us.html](http://agriculture.basf.com/us/en/Crop-Protection/Grow-with-us.html).

## Business Terms and Agreements

Call or email the BASF Customer Information Hotline at 1-877-622-7222, M-F, 8am to 5pm, CST, or email [info@askbasf.com](mailto:info@askbasf.com).

## Credit Questions

For **Liberty**®, **Rely**®, **Finale**®, **Stoneville**®, **FiberMax**®, **InVigor**®, **Credenz**® products, call Carlisa Cooper at 984-287-2982

For **ILeVO**® products, call Denise Watson at 973-245-6574

## BASF Emergency Response Hotline

Call 1-800-532-4357 (1-800-532-HELP)

Chemtrec – call 1-800-424-9300

## BASF Seed Piracy

Call 1-877-365-4287

## Useful Websites/Product Pages

| Topic   | Website/Phone number   |
|---|--|
| AgCelerate/BGTA agreements (BASF Grower Trait Agreements) | <a href="http://www.agcelerate.com">www.agcelerate.com</a><br>tel: 1-866-784-4630  |
| BASF Insect Resistance Management (IRM) Guide             | Document will be available on the TwinLink® product page:<br><a href="http://agriculture.basf.com/en/Crop-Protection/Twinlink.html">agriculture.basf.com/en/Crop-Protection/Twinlink.html</a>    |
| BASF Cotton Variety Selector Tool                         | The tool was not available at the time this document was published, but you will be able to access it via the FiberMax and Stoneville product pages once complete.                               |
| BASF 2018 Trait Technology Use Manual                     | Document will be available on the LibertyLink® product page:<br><a href="http://agriculture.basf.com/en/Crop-Protection/Twinlink.html">agriculture.basf.com/en/Crop-Protection/Twinlink.html</a> |
| Claims  | Please contact your BASF Authorized Retailer or BASF representative via the rep finder.  |
| Grower Program Information                                | <a href="http://agriculture.basf.com/us/en/Crop-Protection/Grow-Smart-Rewards.html">agriculture.basf.com/us/en/Crop-Protection/Grow-Smart-Rewards.html</a>                                       |
| Rep Finder  | <a href="http://agriculture.basf.com/us/en/Crop-Protection/Grow-with-us.html">agriculture.basf.com/us/en/Crop-Protection/Grow-with-us.html</a>   |
| Retail Program Information                                | <a href="http://www.yourdatadimensions.com">www.yourdatadimensions.com</a>   |

 **BASF**

We create chemistry

### Always read and follow label directions.

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